

NDRRA & SDRA

Natural Disaster Relief and Recovery Arrangements State Disaster Relief Arrangements

Information sheet 2017-18

What is the NDRRA?

The NDRRA is a joint funding initiative of the Commonwealth and State Governments to provide disaster relief and recovery payments and infrastructure restoration to help communities recover from the effects of natural disasters and terrorist acts. This program is managed on a whole-of-government basis by the Queensland Reconstruction Authority (the QRA).

Meaning of an eligible disaster

A natural disaster or terrorist act for which:

- a coordinated multi-agency response was required; and
- state expenditure exceeds the (Commonwealth-set) Small Disaster Criterion (2017/18 is \$240,000).

(Extract from *Commonwealth Determination Section 1.1*)

NDRRA eligible disasters include:

- Bushfire
- Landslip
- Terrorist Act
- Cyclone
- Meteor Strike
- Tornado
- Earthquake
- Storm
- Tsunami
- Flood
- Storm Surge

Activation

In Queensland, the Minister for Police, Fire and Emergency Services is responsible for activating the NDRRA. The NDRRA activation relies on the damage, loss and personal hardship information provided by State and Local Governments.

Activation of the NDRRA allows for eligible expenditure to be reimbursed by the QRA to activated State and Local governments and grants and loans to be disbursed to eligible individuals, non-profit organisations, primary producers and small businesses, in compliance with the Commonwealth Determination and the Queensland Guidelines.

The NDRRA can be activated when the event meets the definition of an eligible disaster (refer definition).

If an event does not meet this criteria, the State Disaster Relief Arrangements (SDRA) may be activated.

Note: The *activation* of the NDRRA is not dependent upon the *declaration* of a disaster situation. A *declaration* of a disaster situation is a separate action and provides extraordinary powers for the protection of the public during a disaster situation under the *Disaster Management Act 2003*.

The Queensland Disaster Management Arrangements are based upon partnership arrangements between state and local governments. The declaration of a disaster situation and/or the activation of the Queensland Disaster Management Arrangements and/or the activation of the NDRRA are independent and are not interlinked or conditional, although they may occur for the same event.

Commonwealth/State Funding of NDRRA

For simplicity, the publicly acknowledged funding split is 75% Commonwealth, 25% State for Categories A and B and 50%/50% split for Category C. The funding split for Category D assistance is agreed to when the measure is approved.

Should there be any (unintended) inconsistencies between this information sheet and the Commonwealth NDRRA Determination 2017, the Queensland Disaster Relief and Recovery Arrangements Guidelines then those documents will take precedence.

Current as at 1 September 2017

Relief measures available under the NDRRA:

Category A

Counter Disaster Operations – reimbursement of extraordinary costs associated with eligible activities to alleviate personal hardship and distress. Note: local governments do not have a trigger point for this relief measure.

NDRRA activation requested by: Any state or local government. State/local governments are to submit an Activation Request form to the QRA via email (NDRRA@qldra.org.au) detailing the disaster situation and requesting activation of this relief measure.

Administrating Authority: Once activated, please contact the QRA. Ph: **1800 110 841** Email: **Submissions@qldra.org.au**

Personal Hardship Assistance Scheme – to alleviate personal hardship and distress:

- Immediate Hardship Assistance – a grant to address the immediate needs (e.g. food, clothing, emergency accommodation or medical supplies) of individuals and families who are unable to support/fund their own relief and recovery.
- Immediate Hardship Assistance Essential Services – a grant to individuals or families who are suffering hardship by loss of essential services for more than five days, and are unable to provide for their own recovery from their own resources.
- Essential Household Contents Grant – a financial contribution towards the repair or replacement of uninsured essential household contents.
- Structural Assistance Grant – a financial contribution towards the repair of damage to an uninsured dwelling (including caravans and residential vessels) to return it to a safe, habitable and secure condition.

The Essential Household Contents and Structural Assistance Grants are income tested.

NDRRA activation requested and administered by: Department of Communities, Child Safety & Disability Services (DCCSDS). Ph: **13 QGOV (13 74 68)**.

If DCCSDS identifies that local service providers have reached their capacity to provide a service to people identified as experiencing personal hardship as a direct result of a disaster event, or that there are no local service providers to assist in the event of a disaster, DCCSDS will contact the QRA to request activation. If local government identifies a need for activation, they are to contact DCCSDS directly.

Category B

Counter Disaster Operations – reimbursement of extraordinary costs associated with eligible activities aimed at protecting the general public and ensuring public health and safety in public areas (e.g. the community as a whole will benefit from activity being undertaken). Note: local governments do not have a trigger point for this relief measure.

NDRRA activation requested by: Any state or local government. State/local governments are to submit an Activation Request form to the QRA via email (NDRRA@qldra.org.au) detailing the disaster situation and requesting activation of this relief measure.

Administrating Authority: Once activated, please contact the QRA. Ph: **1800 110 841** Email: **Submissions@qldra.org.au**

Essential Services Safety and Reconnection Scheme – to assist homeowners with grants up to \$5,000 to inspect and/or repair damaged essential services (electricity, gas, water, sewerage/septic systems) that are uninsured. Income tested.

NDRRA activation requested and administered by: DCCSDS. Ph: **13 QGOV (13 74 68)**.

If DCCSDS identifies that local service providers have reached their capacity to provide a service to people identified as experiencing personal hardship as a direct result of a disaster event, or that there are no local service providers to assist in the event of a

disaster, DCCSDS will contact the QRA to request activation. If local government identifies a need for activation, they are to contact DCCSDS directly.

Restoration of Essential Public Assets (including Emergent Works) – restoration or replacement of eligible uninsured essential public assets damaged as a direct result of an eligible disaster to pre-disaster standard. Local governments must have eligible expenditure exceeding their trigger points to be able to submit for reimbursement.

NDRRA activation requested by: Any state or local government. State/local governments are to submit an Activation Request form to the QRA via email (NDRRA@qldra.org.au) requesting activation of this relief measure, providing details of the disaster situation and estimated damage expenditure of assets.

Administrating Authority: Once activated, please contact the QRA. Ph: **1800 110 841** Email: **Submissions@qldra.org.au**

Natural Disaster Assistance (Concessional Loans) for Non-Profit Organisations – concessional loans to non-profit organisations to repair or replace damaged plant and equipment, and/or repair essential premises. Loan up to \$100,000 over seven years.

NDRRA activation requested by: DCCSDS. Ph: **13 QGOV (13 74 68)**

DCCSDS regional officers source information from State and local governments, industry bodies, non-government organisations and ‘on the ground’ observation from staff visiting affected areas to determine a need for this relief measure.

If DCCSDS identifies a need for the activation of this relief measure, DCCSDS will contact the QRA to request activation. If local government identifies a need for activation, they are to contact DCCSDS directly.

Administrating Authority: Once activated, please contact Queensland Rural and Industry Development Authority (QRIDA). Ph: **1800 623 946**

Natural Disaster Assistance (Concessional Loans) for Small Business – concessional loans to small business operators to repair or replace damaged buildings, plant and equipment, or stock. Loan up to \$250,000 over seven years.

NDRRA activation requested by: Department of Tourism, Major Events, Small Business & the Commonwealth Games (DTEsb). Ph: **13 QGOV (13 74 68)**

Department of State Development (DSD), in conjunction with DTEsb, will provide regional support to source information from state and local governments, industry bodies, small businesses and “on the ground” observation from staff visiting affected areas to determine a need for this relief measure.

If DTEsb identifies a need for the activation of this relief measure, DTEsb will contact the QRA to request activation. If local government identifies a need for activation, they are to contact DTEsb directly.

Administrating Authority: Once activated, please contact QRIDA. Ph: **1800 623 946**

Natural Disaster Assistance (Concessional Loans) for Primary Producers – concessional loans to primary producers to repair or replace damaged buildings, plant and equipment or livestock. Loan up to \$250,000 over seven years.

NDRRA activation requested by: Department of Agriculture & Fisheries (DAF). Ph: **13 QGOV (13 74 68)**

DAF regional officers source information from state and local governments, industry bodies, primary producers and “on the ground” observation from staff visiting affected areas to determine a need for this relief measure.

If DAF identifies a need for the activation of this relief measure, DAF will contact the QRA to request activation. If local government identifies a need for activation, they are to contact DAF directly.

Administrating Authority: Once activated, please contact QRIDA. Ph: **1800 623 946**

Essential Working Capital Loans Scheme for Non-Profit Organisations

Organisations – concessional loans to non-profit organisations that have suffered a significant loss of income by providing a loan for essential working capital required to continue operations. Loan up to \$100,000.

NDRRA activation requested by: DCCSDS. Ph: **13 QGOV (13 74 68)**

DCCSDS regional officers source information from State and local governments, industry bodies, non-government organisations and ‘on the ground’ observation from staff visiting affected areas to determine a need for this relief measure.

If DCCSDS identifies a need for the activation of this relief measure, DCCSDS will contact the QRA to request activation. If local government identifies a need for activation, they are to contact DCCSDS directly.

Administrating Authority: Once activated, please contact QRIDA. Ph: **1800 623 946**

Essential Working Capital Loans Scheme for Small Business

– concessional loans to small businesses that have suffered a significant loss of income by providing a loan for essential working capital required to continue business operations. Loan up to \$100,000.

NDRRA activation requested by: DTESB. Ph: **13 QGOV (13 74 68)**

DSD, in conjunction with DTESB, will provide regional support to source information from state and local governments, industry bodies, small businesses and “on the ground” observation from staff visiting affected areas to determine a need for this relief measure. If DTESB identifies a need for the activation of this relief measure, DTESB will contact the QRA to request activation. If local government identifies a need for activation, they are to contact DTESB directly.

Administrating Authority: Once activated, please contact QRIDA. Ph: **1800 623 946**

Essential Working Capital Loans Scheme for Primary Producers

– concessional loans to primary producers that have suffered a significant loss of income by providing a loan for essential working capital required to continue operations. Loan up to \$100,000.

NDRRA activation requested by: DAF. Ph: **13 QGOV (13 74 68)**

DAF regional officers source information from state and local governments, industry bodies, primary producers and “on the ground” observation from staff visiting affected areas to determine a need for this relief measure. If DAF identifies a need for the activation of this relief measure, DAF will contact the QRA to request activation. If local government identifies a need for activation, they are to contact DAF directly.

Administrating Authority: Once activated, please contact QRIDA. Ph: **1800 623 946**

Freight Subsidies to Primary Producers – assistance up to \$5,000 for movement of stock, feed, machinery, fuel, water and building/fencing materials.

NDRRA activation requested by: DAF

DAF regional officers source information from state and local governments, industry bodies, primary producers and “on the ground” observation from staff visiting affected areas to determine a need for this relief measure. If DAF identifies a need for the activation of this relief measure, DAF will contact the QRA to request activation. If local government identifies a need for activation, they are to contact DAF directly.

Administrating Authority: Once activated, please contact DAF. Ph: **3224 8832**

Category C

Category C relief measures may be made available where the community is severely affected by an eligible disaster and existing standard NDRRA relief measures are insufficient to support community recovery. Category C is only available in exceptional circumstances.

Approval is by the Prime Minister and the Premier.

Community Recovery Fund – aimed at community recovery, community development and community capacity building for the future.

NDRRA activation requested by: DCCSDS. Ph: **13 QGOV (13 74 68)**

DCCSDS will collate and review impact data, and if required, a Business Case will be drafted and forwarded to the QRA for review, then on-forwarded to the Department of the Premier and Cabinet. If endorsed by the Premier, it will be forwarded to the Commonwealth for approval by the Prime Minister.

Administrating Authority: Once activated, please contact DCCSDS. Ph: **13QGOV (137468)**

Special Disaster Assistance (Clean up and Recovery Grants) of up to \$25,000 may be made available for communities that have suffered direct impact from the eligible disaster. Grants can be used for clean-up and reinstatement but not for providing compensation for losses (i.e. loss of income/trade):

Non-Profit Organisations – **NDRRA activation requested by:** DCCSDS
Small Business – **NDRRA activation requested by:** DTESB
Primary Producers – **NDRRA activation requested by:** DAF

The requesting agency will source information from state and local governments, industry bodies, Chambers of Commerce, primary producers, small businesses and “on the ground” observation from staff visiting the affected areas for each sector. The requesting agency will then review the information collated and if it meets the requirements as set by the Commonwealth (e.g. more than 33 per cent of small business are directly affected), a Business Case will be drafted and forwarded to the QRA for review, then on-forwarded to the Department of the Premier and Cabinet. If endorsed by the Premier, it will be forwarded to the Commonwealth for approval by the Prime Minister.

Further information on the requirements for Category C activation is located in the Commonwealth Determination, Guideline 3.

Administrating Authority: Once activated, please contact QRIDA. Ph: **1800 623 946**

Category D

Approval is by the Prime Minister and the Premier.

May be made available when the community is so severely affected by an eligible disaster that additional funding is required to meet particular circumstances of the event and where a gap or need for special assistance above and beyond the standard suite (Category A and B) of the NDRRA assistance arises.

If local governments identify a need for a Category D Extraordinary Special Assistance relief measure, they are encouraged to contact the relevant State Government agency. The State Government agency will collate and review the information and, if necessary, prepare a Business Case and forward to the QRA for review, then on-forwarded to the Department of the Premier and Cabinet. If endorsed by the Premier, it will be forwarded to the Commonwealth for approval by the Prime Minister.

Administrating Authority: Dependent upon the type of assistance made available.

State Disaster Relief Arrangements (SDRA)

The SDRA is an all hazards relief program that is **100% State funded** and **covers natural and non-natural disasters**. The purpose of the SDRA is to address personal hardship and community response needs for disaster events where the NDRRA is unable to be activated. SDRA relief measures for Personal Hardship Assistance Scheme and Counter Disaster Operations are the same relief measures that are activated under the NDRRA, as detailed above.

The SDRA is able to be activated when the Department of Communities, Child Safety and Disability Services identifies that local service providers have reached their capacity to provide a service to people identified as experiencing personal hardship as a direct result of a disaster event, or that there are no local service providers to assist in the event of a disaster.

The Director-General of the Department of the Premier and Cabinet (supported by the QRA) is responsible for activating the SDRA. The QRA will coordinate the delivery of the SDRA assistance measures.

Additional funding outside the NDRRA & SDRA could be made available by the Commonwealth to assist communities to recover, such as the Australian Government Disaster Recovery Payment (AGDRP) and the Australian Government Disaster Recovery Allowance (AGDRA). Information on funding available by the Commonwealth is located on:

www.disasterassist.gov.au

Further Information:

Commonwealth NDRRA Determination

www.disasterassist.gov.au

Queensland Disaster Relief and Recovery Arrangements Guidelines

www.qldreconstruction.org.au

Submission Guide for NDRRA Funding Applications

www.qldreconstruction.org.au

For information concerning the NDRRA/SDRA program please contact:

Ms Rachel Nibbs

General Manager, Resilience and Recovery
Queensland Reconstruction Authority

Ph: **1800 110 841**

Email: info@qldra.org.au

www.qldreconstruction.org.au

Key contacts quick guide

Category A

Counter Disaster Operations

- Queensland Reconstruction Authority
Ph: 1800 110 841

Personal Hardship Assistance Scheme

- Community Recovery Hotline Ph: 1800 173 349
- DCCSDS Ph: 13 QGOV (13 74 68)

Category B

Counter Disaster Operations

- Queensland Reconstruction Authority
Ph: 1800 110 841

Essential Services Safety and Reconnection Scheme

- Community Recovery Hotline Ph: 1800 173 349
- DCCSDS Ph: 13 QGOV (13 74 68)

Restoration of Essential Public Assets (including emergent works)

- Queensland Reconstruction Authority
Ph: 1800 110 841

Natural Disaster Assistance (Concessional Loans) for Non-Profit Organisations

- DCCSDS Ph: 13 QGOV (13 74 68)
- QRIDA Ph: 1800 623 946

Natural Disaster Assistance (Concessional Loans) for Small Business

- DTESB Ph: 13 QGOV (13 74 68)
- QRIDA Ph: 1800 623 946

Natural Disaster Assistance (Concessional Loans) for Primary Producers

- DAF Ph: 13 QGOV (13 74 68)
- QRIDA Ph: 1800 623 946

Freight Subsidies to Primary Producers

- DAF Ph: 3224 8832

Category C

Community Recovery Fund

- DCCSDS Ph: 13 QGOV (13 74 68)

Special Disaster Assistance (Clean up and Recovery Grants)

- QRIDA Ph: 1800 623 946

Category D

Extraordinary Special Assistance

- The Administrating Authority is dependent upon the type of assistance made available.

NDRRA/SDRA Activation

- Queensland Reconstruction Authority
- Email: NDRRA@qldra.org.au
- Ph: 0417 644 595